



**Army Reserve Contracting Center
Government Purchase Card (GPC) Program Office
Fort Dix, New Jersey 08640**

GPC Policy Statement #6

13 July 2006

SUBJECT: Transactions Denied by US Bank

Should a purchase transaction be denied by US Bank, the cardholder should immediately contact US Bank at 888 994-6722 (the number is also located on the reverse side of the credit card) to learn the reason for the denial.

After determining the reason, the cardholder should alert his/her approving/certifying official who will coordinate with the budget analyst and/or A/OPC to correct the problem. If the issue is lack of available funds, the request to increase funding will be sent to the A/OPC by the supporting budget analyst.

RAYMOND X. BLAUVELT
609 562-2699
SFCA-NR-ARCC

CHRISTINE T. LEHTINEN
609 562-2828
SFCA-NR-ARCC